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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/016,363	11/02/2001	Deborah A. Altemuehle	286402-00001-1	3859
75	590 04/27/2005		EXAM	INER
David C. Jenkins			SMITH, TRACI L	
Eckert Seamans	s Cherin & Mellott, LLC			
44th Floor			ART UNIT	PAPER NUMBER
600 Grant Street			3629	
Pittsburgh, PA 15219			DATE MAILED: 04/27/2005	

Please find below and/or attached an Office communication concerning this application or proceeding.

,	Application No.	Applicant(s)				
	10/016,363	ALTEMUEHLE ET AL.				
Office Action Summary	Examiner	Art Unit				
	Traci L Smith	3629				
The MAILING DATE of this communication apperiod for Reply	pears on the cover sheet with the c	orrespondence address				
A SHORTENED STATUTORY PERIOD FOR REPL THE MAILING DATE OF THIS COMMUNICATION. - Extensions of time may be available under the provisions of 37 CFR 1.1 after SIX (6) MONTHS from the mailing date of this communication. - If the period for reply specified above is less than thirty (30) days, a repl - If NO period for reply is specified above, the maximum statutory period - Failure to reply within the set or extended period for reply will, by statute Any reply received by the Office later than three months after the mailin earned patent term adjustment. See 37 CFR 1.704(b).	136(a). In no event, however, may a reply be timely within the statutory minimum of thirty (30) days will apply and will expire SIX (6) MONTHS from the cause the application to become ABANDONE	nely filed s will be considered timely. the mailing date of this communication. D (35 U.S.C. § 133).				
Status						
1) Responsive to communication(s) filed on						
	action is non-final.					
	Since this application is in condition for allowance except for formal matters, prosecution as to the merits is closed in accordance with the practice under <i>Ex parte Quayle</i> , 1935 C.D. 11, 453 O.G. 213.					
Disposition of Claims						
4) Claim(s) 1-9 is/are pending in the application. 4a) Of the above claim(s) is/are withdra 5) Claim(s) is/are allowed. 6) Claim(s) 1-9 is/are rejected. 7) Claim(s) is/are objected to. 8) Claim(s) are subject to restriction and/of the specification is objected to by the Examine 10) The drawing(s) filed on 02 November 2001 is/a Applicant may not request that any objection to the Replacement drawing sheet(s) including the correct	or election requirement. er. are: a)⊠ accepted or b)⊡ object drawing(s) be held in abeyance. See	e 37 CFR 1.85(a).				
11) The oath or declaration is objected to by the Ex		• •				
Priority under 35 U.S.C. § 119						
12) Acknowledgment is made of a claim for foreign a) All b) Some * c) None of: 1. Certified copies of the priority document 2. Certified copies of the priority document 3. Copies of the certified copies of the priority document application from the International Burea * See the attached detailed Office action for a list	ts have been received. ts have been received in Applicati rity documents have been receive u (PCT Rule 17.2(a)).	on No ed in this National Stage				
Attachment(s) 1) Notice of References Cited (PTO-892) 2) Notice of Draftsperson's Patent Drawing Review (PTO-948) 3) Information Disclosure Statement(s) (PTO-1449 or PTO/SB/08) Paper No(s)/Mail Date	4) Interview Summary Paper No(s)/Mail Da 5) Notice of Informal P 6) Other:					

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DETAILED ACTION

- 1. This action is in response to papers filed on November 2, 2001.
- 2. Claims 1-9 are pending.
- 3. Claims 1-9 are rejected.

Claim Rejections - 35 USC § 101

4. 35 U.S.C. 101 reads as follows:

Whoever invents or discovers any new and useful process, machine, manufacture, or composition of matter, or any new and useful improvement thereof, may obtain a patent therefor, subject to the conditions and requirements of this title.

5. Claims 1, 4 and 9 are rejected under 35 U.S.C. 101 because the claimed invention is directed to non-statutory subject matter.

The basis of this rejection is set forth in a two-prong test of:

- (1) whether the invention is within the technological arts; and
- (2) whether the invention produces a useful, concrete, and tangible result
- 6. As to technological arts recited in the preamble, mere recitation in the preamble (i.e., intended or field of use) or mere implication of employing a machine or article of manufacture to perform some or all of the recited steps does not confer statutory subject matter to an otherwise abstract idea unless there is positive recitation in the claim as a whole to breathe life and meaning into the preamble. In order for the claims to pass muster they must clearly identify that a computer is doing the steps claimed. It is the examiners belief that the applicant intends the methods to be performed by a computer, therefore suggests putting in such wording in the claims. The examiner is able to reasonably interpret the claims in a broad sense of the method being done by

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two people sitting at a desk. It is suggested that the applicant shows where information is transmitted over a network and/or server as well as how and where the data is being manipulated by a machine process. This could assist the applicant in overcoming the current 35 USC 101 rejection.

Claim Rejections - 35 USC § 102

(e) the invention was described in a patent granted on an application for patent by another filed in the United States before the invention thereof by the applicant for patent, or on an international application by another who has fulfilled the requirements of paragraphs (1), (2), and (4) of section 371(c) of this title before the invention thereof by the applicant for patent.

The changes made to 35 U.S.C. 102(e) by the American Inventors Protection Act of 1999 (AIPA) and the Intellectual Property and High Technology Technical Amendments Act of 2002 do not apply when the reference is a U.S. patent resulting directly or indirectly from an international application filed before November 29, 2000. Therefore, the prior art date of the reference is determined under 35 U.S.C. 102(e) prior to the amendment by the AIPA (pre-AIPA 35 U.S.C. 102(e)).

- 7. Claims 1-9 are rejected under 35 U.S.C. 102(e) as being anticipated by US Patent 6, 556 974; D'Alessandro; A method for evaluating current business performance.
- 8. As to claims 1 and 4 D'Alessandro teaches a method of
 - a. Defining survey categories and gathering feedback from both employees and non-empolyees (C. 2 I. 60-65).
 - b. Organizing feedback in rating report format(C. 3. I. 1-3).

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9. As to claim 9 D'Alessandro teaches a method that compares one survey to another as well as using ratios which is another form of comparisons. (C. 9 I. 26-30 and 46-50).

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Claim Rejections - 35 USC § 103

- 10. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:
 - (a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.
- 11. The factual inquiries set forth in *Graham* v. *John Deere Co.*, 383 U.S. 1, 148 USPQ 459 (1966), that are applied for establishing a background for determining obviousness under 35 U.S.C. 103(a) are summarized as follows:
 - 1. Determining the scope and contents of the prior art.
 - 2. Ascertaining the differences between the prior art and the claims at issue.
 - 3. Resolving the level of ordinary skill in the pertinent art.
 - 4. Considering objective evidence present in the application indicating obviousness or nonobviousness.
- 12. Claims 2-3 and 4-8 rejected under 35 U.S.C. 103(a) as being unpatentable over Patent 6, 556 974; D'Alessandro.
- 13. As to claims 2-3 and 4-8 D'Alessandro teaches a method of supplying the employees and non-employees with several survey formats and storing the results.(C. 5 I. 65-67 & C. 7 I. 4-6). D'Alessandro fails to teach the survey format in a "form letter" it would have been obvious to one of ordinary skill in the art to expand the formats in

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which information the user enters their response so as to allow for more extensive information being input.

Conclusion

Any inquiry concerning this communication or earlier communications from the examiner should be directed to Traci L Smith whose telephone number is 572-272-6809. The examiner can normally be reached on Monday-Thursday 6:00 am-4:30 pm.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, John Weiss can be reached on 571-272-6812. The fax phone number for the organization where this application or proceeding is assigned is 703-872-9306.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free).

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